

Pubwatch 2020



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Physical intervention on the Doors

Pre-
2010

2010-
now

Future
plans



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Pre 2010

- No physical intervention requirement
- Conflict management/de-escalation
- Skills used varied;
- 89% felt they had sufficient skill
- Emphasis on winning
- Stakeholder concern

2010-date

- Pressure from industry/customers/coroners
- Developed the course for safer skills
- Developed the capacity/trainers etc
- Became a requirement in June 2010
- Top-up for all DS in 2013
- Restrictions on us – value v burden
- Employers and venue responsibilities



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In the future

- What lessons have we learnt?
- Do we need advanced skills?
- How would they be developed?
- How should venues respond?
- Who else has a responsibility?
- What other measures can be taken?



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