



“Setting New Standards  
In The Security Industry”



#securitywithasmile

# **BEST PRACTICE OF PREVENTING KNIVES AND OTHER BLADED ARTICLES ON ENTERING LICENCED PREMISES.**

# INTRODUCTION

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Offensive weapons can appear in a variety of different forms.

Ongoing training and awareness to make ourselves and our staff aware of how these may present themselves is paramount.

This is a selection of bladed articles that can be concealed and are readily available to the general public, many of which can simply be purchased from the internet with no verification etc.



A sinister knife was recovered from a customer attempting to enter one of my Venues in Cardiff City Centre in **October** last year which makes the problem all too real for us and not just something that is happening in other towns and cities or just on the TV.

**As door supervisors it is our duty to provide a safe environment for our customers to enjoy themselves.**

# **PREVENTING BLADED ARTICLES FROM ENTERING LICENCED VENUES.**

# PERYGLON CYLLYLL

Os ydych chi neu rywun rydych chi'n  
ei adnabod yn amau bod rhywun yn  
cario cylllell, rhwch wybod amdano  
drwy ffonio **101** neu'r elusen  
annibynnol Crimestoppers yn  
ddienw ar **0800 555 111**

**Mewn argyfwng, deialwch  
999 bob tro**

# LIVES NOT KNIVES

If you or someone you know suspects  
somebody of carrying a knife, please  
report it by calling **101** or the independent  
charity Crimestoppers anonymously on  
**0800 555 111**

**In an emergency, always dial 999**

## #OPSCEPTRE



Cymru/Wales  
**CrimeStoppers.**  
**0800 555 111**  
100% diennw. Bob tro.  
100% anonymous. Always.



   **swpolice**  
[www.heddlu-de-cymru.police.uk](http://www.heddlu-de-cymru.police.uk)  
[www.south-wales.police.uk](http://www.south-wales.police.uk)



REF: 2642-18 Dyluniwyd ac Argraffwyd gan Adran Argraffu Heddlu De Cymru. Designed and Printed by South Wales Police Print Department.

**Fixed Knife arch**



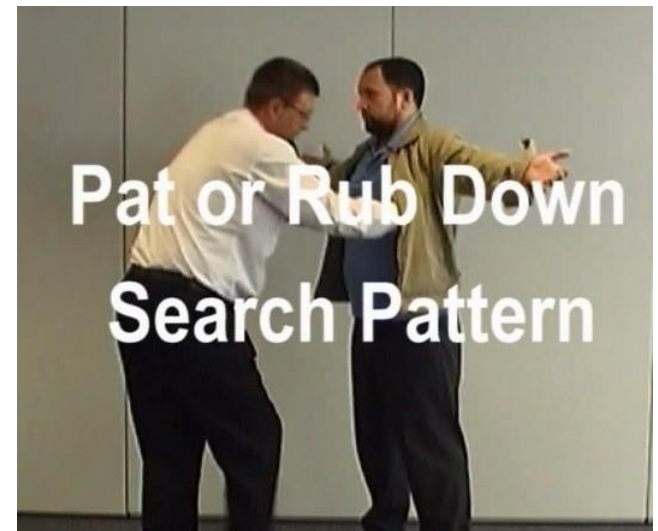
**Portable handheld metal detector**



**Thruvision concealed weapon technology**



**Random search**



## **What do you think could alert you to think the somebody may be carrying and offensive weapon whilst in a queue to enter a venue?**

- Is there an event taking place in the area?
- Protest march?
- Sporting event (where it is know that there has been previous hostilities between fans).

### **Monitoring behaviour.**

In order for us to be as proactive as possible when assessing a customers suitably to enter the premises.

Effective queue monitoring is essential;  
Fidgeting, Uneasy, Anxious, Avoiding eye contact Repeatedly touching part of their clothing, i.e waistband area. Leaving the queue upon discovering that door staff are proactively searching customers.

## **SEARCHING & SEARCH AREA**

Ideally your search area needs to be covered by the Venue's CCTV system, or at the very least covered by your own BWC.

It needs to be well lit with adequate space. The floor/carpet area should be kept clear of any items or rubbish (as if an item is dropped by a customer this can't be passed off as "not being mine")

In preparation of a search, it is good practice to have a code word or phrase I.E COFFEE TIME. This alerts your colleague to an imminent threat or find.

Your colleague can then covertly contact the police without arousing the customers suspicions.

The Search Area should be away from other customers entering/exiting the venue to stop items being passed before/after searches.

Before undertaking the search it is good practice to ask “I know this sounds a little over the top but I have to ask, do you have any sharps or blades or anything on you or in your bag that could harm me when I search you”

When searching a customer, you must remember now that this is a condition of their entry, ie if they now refuse to be searched then they are to be refused entry (please note that its then good practice to immediately notify your camera operator that a customer has refused to be searched)

Searching bags, jackets and outer clothing, you may also “pat down”

When searching, NEVER corner someone in and always give a possible escape route in case of a find.

Whilst undertaking the search it is crucial that you “engage” with the customer I.E “Where have you come from this evening, have you had a good night so far” etc. It is quite common for the customer to feel embarrassed or uneasy whilst being searched so we have to ensure that the search isn’t too intrusive and they are treated respectfully.

ALWAYS thank them for being so co-operative at the end of the search

# WHAT TO DO UPON DISCOVERY OF A BLADED ARTICLE

Customer has presented themselves for search and a bladed article has been discovered on their person. This will then lead us into three possible scenarios.

## **Active:**

The Customer brandishes the bladed article on realisation that they are going to be searched, and starts making threats.

**First thing to remember is that your safety and the safety of others is paramount, innocent bystanders/customers and even the subject.**

**YOU ONLY TAKE A HANDS ON APPROACH WITH A SUBJECT BRANDISHING A BLADED ARTICLE IF THERE IS ABSOLUTELY NO OTHER CHOICE.**

**KEEP DISTANCE**

**ALERT POLICE IMMEDIATELY (Code word/Radio Net System)**

**UTILISE YOUR SURROUNDINGS - Is there a table or chair you can use to ensure distance is kept?**

**LIVE UPDATE POLICE IF CUSTOMER LEAVES THE AREA (only if safe to do so, keep a safe distance from the subject)**

**KEEP COMMS WITH THE PERSON UNTIL POLICE ARRIVE, KEEP EYES ON THE PERSON IF HE HAS LEFT THE AREA**

## Discreet:

You have reason to believe that the customer is in possession of a bladed article, outline of article in clothing, visual confirmation, alert to wand and/or knife arch.

### **ALERT POLICE IMMEDIATELY (Code word/Radio Net System)**

Once again, it is vital to engage at this point, ie “I think you have an item that you shouldn’t be carrying, please do not make any sudden movements and keep your hands where they are. Can you tell me exactly what you are carrying and where it is please. Do not get attempt to get the item yourself but please just direct me to it”

### **REMAIN CALM**

## Compliant

Customer acknowledges that they are carrying a bladed article and willingly hands it over and remains compliant throughout.

**ALERT POLICE IMMEDIATELY** (Code word/Radio Net System)

As with any potential find, it is vitally important that as few people as possible handle the article seized.

It is good practice to have to hand a grip seal bag or just a few clear plastic evidence style bags that can be used to preserve evidence.

With any find, the GM is to be notified immediately and they then oversee the safe keeping of the item until police arrival on scene.

**Always remember that we only execute any of the previous instructions IF SAFE TO DO SO.**

**Just because the customer has handed you the knife that's not to say he's not carrying a secondary bladed article.**

**Make sure the risk to yourself and others is totally removed.**

**YOU DO NOT WANT TO BE THE NEXT CASUALTY AND  
YOU CANNOT HELP ANYONE ELSE IF YOU ARE!!**



# ANY QUESTIONS?

